

Exclusion

Exclusion simply means you're taking time out. Under the Gambling Act 2003, exclusion can be undertaken for a maximum period of two years and can be initiated by either you or the Casino.

For more information or to initiate an exclusion talk to a Casino employee or visit:

www.PlaySafeDrinkSafe.co.nz

Contacts

NATIONAL HELPLINE NUMBERS

Asian Problem Gambling Hotline
0800 862 342

Gambling Debt Helpline
0800 654 658

Maori Gambling Helpline
0800 654 656

Vai Lelei Pasifika Gambling Helpline
0800 654 657

LOCAL COUNSELLORS AND SUPPORT

He Waka Tapu
(03) 373 8150

Familial Trust (supporting families)
(03) 981 1093

Problem Gambling Foundation of New Zealand
(03) 379 2824

Salvation Army Oasis Centre for Problem Gambling
(03) 365 9659

Woodlands Trust
0800 333 122

Gambling Helpline 0800 654 655 (24hrs)

www.PlaySafeDrinkSafe.co.nz



CHRISTCHURCH
CASINO

www.christchurchcasino.co.nz
30 Victoria Street Ph 365 9999
Dress Code Applies R20



**PlaySAFE™
DrinkSAFE**



CHRISTCHURCH
CASINO

Our Commitment to our guests

PlaySafe DrinkSafe is about ensuring all our guests enjoy the excitement of Christchurch Casino in a safe, secure and entertaining environment.

This brochure aims to provide you with a few tips to enhance your entertainment experience.



www.PlaySafeDrinkSafe.co.nz

PlaySafe

Gambling responsibly will ensure you have an enjoyable and entertaining experience. To maximise your entertainment consider the following PlaySafe tips:

- Set a time and money limit and stick to it
- Leave eftpos and credit cards at home
- Visit the Casino with friends or family
- Balance your time at the Casino with other sociable events
- Drink moderately
- Take regular breaks
- Talk to our employees



Always remember to treat gambling as entertainment that costs money. This will ensure that your gambling stays in perspective.

Signs of unsafe gambling

Most adults gamble safely, however a small percentage can experience problems. If you or someone you know is demonstrating any of the following behaviours, there may be problems:

- Spending beyond their limits
- Trying to win back money lost
- Becoming angry or agitated
- Feeling tired or sleepy
- Borrowing money to gamble
- Repeatedly visiting the ATM machines
- Gambling to avoid other problems
- Missing appointments because of gambling
- Committing an illegal act to finance gambling
- No longer gambling for fun or entertainment

If you or someone you know identifies with one or more of these signs, help is available. If you would like to speak with someone, call the **Gambling Helpline 0800 654 655** (24hrs).

Christchurch Casino also has a team dedicated to this area; you can contact them on **(03) 365 9999**

or email PlaySafeDrinkSafe@christchurchcasino.co.nz

DrinkSafe

Drinking responsibly will ensure you have an enjoyable and entertaining experience. To maximise your entertainment consider the following DrinkSafe tips:

- Plan ahead
- Know your limits
- Don't drink on an empty stomach
- First quench your thirst with a non-alcoholic beverage or water
- While drinking, continue to consume both food and water
- Arrange alternative transport home
- Look after your friends and ensure they get home safely



Responsible Service of Alcohol Policy

As a responsible host we have developed a Responsible Service of Alcohol Policy to ensure clear guidelines under the Sale of Liquor Act 1989.

Our objectives are:

- To prevent intoxication
- To serve and manage alcohol responsibly
- To provide and actively promote substantial food options as well as low and non-alcoholic beverage alternatives
- To promote and market in a way that doesn't encourage excessive alcohol consumption
- To prevent prohibited persons from entering our premises
- To prevent intoxicated persons from entering or remaining on our premises
- To promote and arrange safe transport options
- To provide Responsible Service of Alcohol training for all employees
- To work with the community, regulators, industry and other external agencies to contribute to a reduction in alcohol related harm

Make your next visit to Christchurch Casino a safe visit and don't be offended if we ask you to slow down.